

“Confidently gather more facts faster with a proven repeatable method, reducing overhead and expensive remedial investigative interviewing, while avoiding antiquated and unethical interrogation techniques”

INTRODUCTION TO P.E.A.C.E.

INVESTIGATIVE INTERVIEWING COURSE

COURSE OVERVIEW

This insightful and highly practical course is designed to equip you with relevant skills and techniques on how to conduct effective interviews with victims, witnesses and subjects with integrity and in accordance with corporate guidelines, the law and regulations.

Led by Jonathan Davison, a former Detective with the Greater Manchester Police with over 12 years of investigation and specialist interview experience, participants will be engaged in leading concepts, simulations, exercises and case studies. The Greater Manchester Police is among the most advanced practitioners of modern interviewing anywhere in the world and recently featured on the BBC Television program, Eyewitness.

By the end of this insightful and highly practical course, you will have improved and developed your interviewing techniques and built confidence and effectiveness in the process of the investigations. Participants will also master the tools and techniques that can be used in investigations to extrapolate information, determine intent and achieve cooperation in the best possible ways.

This course outlines the detail of this process, demonstrating how to maximize opportunity to capture detailed information in a forensically robust, ethical, and transparent manner; emphasizing and evidencing the benefits of recording the process accurately, and how to 'test' the accuracy and honesty of what those interviewed tell you!

The course introduces core knowledge and context and is aimed at those working within any investigative discipline and any others who undertake investigative interviews - 'conversations with a purpose' - and who recognize the clear business benefits and added value to their organization and staff.

It is founded upon the principles of a widely used and acclaimed framework known as the 'P.E.A.C.E.' Framework of interviewing, internationally recognized as the most ethical, and thoroughly proven model to guide the interview process.

WHO WILL BENEFIT THE MOST?

This highly interactive program is suitable for any:

- Interviewer or Investigator
- Compliance Officer
- Auditor
- Bank and S.I.U Investigator
- Corporate Risk Manager and Executive responsible for Investigative Interviewing including Fraud Prevention & Detection
- Forensic Accounting
- Compliance
- Corporate Governance
- Loss/Claims Investigation
- Risk Management
- Legal/In-house Counsels
- Security Agencies
- Dispute Resolution
- Financial Auditing
- Law Enforcement from Police, Immigration, Customs or Criminal Investigations.



Fast moving, interactive sessions



Did you know that P.E.A.C.E. had its origins in the United States with Cognitive Interviewing (CI)?

BY THE END OF THIS COURSE THE ATTENDEES WILL:

- Develop their appreciation of effective communication skills
- Understand the P.E.A.C.E. Framework of Interviewing and appreciate its workplace application
- Recognize the added value, security, and risk reduction of recording interviews
- Appreciate the business benefit of an applied strategic interview structure leading to cost savings
- Know how to implement that strategy within their respective business structures.

COURSE FACILITATOR

Jonathan Davison has over 12 years of Investigation and Interview experience as a Detective with the Greater Manchester Police. He is also the Founder and Chief Executive Officer of Forensic Interview Solutions FIS™, the leading global provider of P.E.A.C.E. Investigative Interview Training to Multi-nationals, GMOs, C-Suite executives and Federal-level investigators with measurable savings and successes.

He is an Advanced Specialist and a qualified trainer in the field of Investigative Interviewing and delivers professional interview courses on behalf of the ACFE.

Jonathan and his team are currently developing, designing and training staff within a number of Government and Private Organizations in various countries on how to utilize the P.E.A.C.E. Framework of Interviewing with outstanding results.



P. Planning and Preparation E. Engage and Explain A. Account, Clarification and Challenge C. Closure E. Evaluate

Interviewing in person is the major fact finding tool we have to obtain information. In 1993 the P.E.A.C.E. Training Model was introduced for police use in England and Wales as the basis of all investigative interviewing and has since been adopted as best practice by numerous public/private agencies worldwide.

COURSE OUTLINE

Day 1: 8:00am to 5:00pm

Investigative Interviewing - Overview, Processes & Techniques

- What is investigative interviewing?
- Ethical and legal issues
- Concepts, principles & protocols underpinning the P.E.A.C.E. Framework
- Questioning style development

The Cognitive Interview (CI) Model

- Processes and Techniques for interviewing witnesses and cooperative interviewees

Planning and Preparation

- Preparing the interview plan
- Defining aims and objects of the interview
- Assessing what evidence is available
- Where can evidence be obtained?

Engage and Explain

- Engage – forming a relationship
- Showing awareness for interviewees needs
- Explaining the reasons for interview, the routines
- Explaining the evidential process

Account

- Achieving the fullest possible accounts from witnesses
- Summarising

Clarification and Challenge

- Establishing "the evidence chain"
- Identifying weaknesses and inconsistencies

Closure

- Ensuring planned closure rather than an impromptu end

Evaluation

- Consideration as to whether the objectives were achieved
- Further information requirements

Conversation Management (CM) Model - Interviewing Subjects

- Processes and Techniques for interviewing subjects and non-compliant interviewees

Planning and preparation

- Strategic Use of Evidence (S.U.E) during the interview
- Tactical Use of Evidence (T.U.E) during the interview

Engage and Explain

- Outline the reasons for the interview
- Explains the routines
- Build Rapport
- Explain the route map
- Deliver any necessary caution

Account and Clarification

- Obtaining quality information

Challenge

- Securing a conviction – the challenges
- Identifying weaknesses and inconsistencies
- Exposing deceit/concealment

Closure

- Ensuring planned closure outlining the next steps

Evaluation – weighing up the result

- Placing the interview in the context of the whole investigation
- Reviewing the information obtained along with that already available



Attendees will come away supercharged with a bankable skill set